



## Event Childcare Group

**Last Updated:** May 2026

This Privacy Policy explains how Event Childcare Group collects, uses, stores, and protects personal information when you use our website, enquire about our services, or book childcare services with us.

By using our website or services, you agree to the terms of this Privacy Policy.

### 1. Who We Are

Event Childcare Group provides professional childcare services for:

- Corporate events
- Conferences & exhibitions
- Film & TV production childcare
- Hotel childcare
- Private events
- Celebration events
- International & travel nanny services

Website: [Event Childcare Group](http://Event Childcare Group)

Contact Email: [info@eventchildcare.org](mailto:info@eventchildcare.org)

### 2. Information We Collect

We may collect and process the following information:

#### Personal Information

- Name
- Email address
- Phone number
- Company name
- Billing information
- Event details

#### Childcare Information

Where childcare services are booked, we may collect:

- Child names
- Ages/date of birth

- Medical information
- Allergy information
- Emergency contact details
- SEN or additional support requirements

### **Technical Information**

When using our website, we may automatically collect:

- IP address
- Browser type
- Device information
- Pages visited
- Website usage analytics
- Cookies and tracking data

## **3. How We Use Your Information**

We use your information to:

- Respond to enquiries
- Provide quotations
- Deliver childcare services
- Manage bookings
- Ensure child safety and safeguarding
- Communicate important information
- Improve our website and services
- Meet legal and safeguarding obligations
- Send relevant marketing communications where consent has been given

## **4. Legal Basis for Processing**

We process personal information under the following lawful bases:

- Consent
- Contractual necessity
- Legal obligations
- Legitimate business interests
- Protection of vital interests relating to children's safety

## **5. Safeguarding & Sensitive Data**

As a childcare provider, we may process sensitive information relating to children, including:

- Medical conditions
- Allergies
- SEN requirements
- Emergency care information

This information is collected solely for:

- Child safety
- Safeguarding
- Appropriate care provision

- Emergency response planning

Sensitive information is handled securely and confidentially.

## **6. How We Store & Protect Information**

We take appropriate security measures to protect personal data, including:

- Secure digital systems
- Password-protected devices
- Restricted staff access
- Secure email systems
- Confidential handling procedures

We aim to ensure all personal information is protected from:

- Unauthorised access
- Misuse
- Loss
- Disclosure
- Alteration

## **7. Sharing Information**

We do not sell personal information.

Information may only be shared where necessary with:

- Event organisers
- Venues
- Emergency services
- Medical professionals
- Safeguarding authorities
- Legal or regulatory authorities where required

All sharing is carried out responsibly and only where necessary.

## **8. Cookies & Website Tracking**

Our website may use cookies and analytics tools to:

- Improve website functionality
- Understand visitor behaviour
- Monitor website performance
- Support marketing activity

You can manage cookies through your browser settings.

## **9. Marketing Communications**

We may send:

- Updates
- Newsletters
- Service information
- Promotional content

You may unsubscribe from marketing communications at any time by:

- Clicking “unsubscribe”
- Contacting us directly

## 10. Data Retention

We only retain personal information for as long as necessary:

- To provide services
- Meet safeguarding obligations
- Meet legal/accounting requirements
- Resolve disputes

When information is no longer required, it will be securely deleted or destroyed.

## 11. Your Rights

Under UK GDPR, you may have the right to:

- Access your data
- Correct inaccurate data
- Request deletion
- Restrict processing
- Object to processing
- Withdraw consent
- Request data portability

Requests can be made via:

 [info@eventchildcare.org](mailto:info@eventchildcare.org)

## 12. Third-Party Links

Our website may contain links to third-party websites.

We are not responsible for:

- Privacy practices
- Content
- Security of external websites

Users should review third-party privacy policies separately.

## 13. Children’s Privacy

We only collect children’s information where necessary to provide childcare services safely and appropriately.

Children’s information is:

- Collected from parents/guardians
- Used only for childcare purposes
- Stored securely
- Handled confidentially

## 14. International Transfers

Where services are provided internationally, personal information may occasionally be processed outside the UK.

We will take reasonable steps to ensure information remains protected.

## **15. Changes to This Policy**

We may update this Privacy Policy periodically.


Updated versions will be published on:

Event Childcare Group Website

## **16. Contact Information**

### **Event Childcare Group**

 Event Childcare Group Official Website

 [info@eventchildcare.org](mailto:info@eventchildcare.org)

If you are unhappy with how your data is handled, you may contact the UK Information Commissioner's Office (ICO):

Information Commissioner's Office (ICO)